



We are here for you during this uncertain time. As your local, trusted risk advisor, we want you to know that our agency is an essential business and will remain open to serve you. While our federal, state and local government leaders have implemented many measures to reduce social interactions to slow the spread of the coronavirus, we know that no order can stop adverse events that cause insurance claims and occur in everyday life.

Our agency is exercising many precautions while we remain open. The following requirements and precautions will be taken in our physical agency location:

- Our agency will ensure employees and customers are six feet from each other
- Although we encourage you to mail premium payments, we will utilize our drop box during normal hours, so that you can safely drop off payments. We also ask that our customers, who are NOT most at risk to this virus, reserve agency visits from 9:00–10:00 for those individuals who are over 65 years old or are at risk for other health reasons
- We will have hand sanitizer available for our employees and customers

While our agency is open for business, the best way to reach us is by phone (513-523-7533) or by email (see email addresses of our staff below)

Again, during this vulnerable time, we will be here to continue to serve you as questions, coverage concerns, adverse events and claims arise. Keep in mind that most of our staff is working from home, so response times may be a bit longer than usual; however, you will receive the same great service you always do. Please continue to check on the wellbeing of your family, friends and neighbors. Support our health care providers and first responders and please support the local businesses in our community that remain open during this challenging time.

We greatly appreciate your business.

Be well,

Fey Bruder Insurance Advisors, LLC

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