



We are here for you during this uncertain time! As your local, trusted risk advisor, we want you to know that our agency is here to serve you. While our federal, state, and local government leaders have implemented many measures to reduce social interactions, we know that no order can stop adverse events that cause insurance claims and occur in our everyday lives.

Our agency is exercising many precautions while we continue to serve you. The following safeguards will be taken in our physical agency location:

- Our agency will ensure employees and customers are six feet from each other.
- Although we strongly encourage you to mail premium payments, we will accept payments at our office, whether face to face, or through our office mail slot.
- In person meetings will be available, but we encourage you to call ahead to make an appointment. Most of our staff will be working remotely throughout the summer, so we will need to schedule those meetings in advance.
- We will have hand sanitizer available for our employees and customers.
- Masks will also be accessible to our employees.
- We will wipe down and sanitize hard surfaces of the office each day.

While our agency is open for business, the best way to reach us is by phone (513-523-7533) or by email (see email addresses of our staff below).

Again, during this vulnerable time, we will be here to continue to serve you as questions, coverage concerns, adverse events, and claims arise. Keep in mind that most of our staff is working from home, so response times may be a bit longer than usual; however, you will receive the same great service you always do. Please continue to check on the wellbeing of your family, friends, and neighbors. Support our health care providers and first responders and please support the local businesses in our community.

We greatly appreciate your business.

Be well,

Fey Bruder Insurance Advisors, LLC

Brian Fey - [brian@feybruder.com](mailto:brian@feybruder.com)  
Tom Fey - [tom@feybruder.com](mailto:tom@feybruder.com)  
Holly Bruder - [holly@feybruder.com](mailto:holly@feybruder.com)  
Matt Green - [matt@feybruder.com](mailto:matt@feybruder.com)  
Michelle Garrett - [michelle@feybruder.com](mailto:michelle@feybruder.com)

